



Dear Property Manager,

Last year, we began implementing the use of our new ASL (Automated Side Loader) trucks in some of the communities that we service. The ASL truck is manned by a single driver who controls a mechanical arm to pick up toter cans, as opposed to a three-man crew on standard rear load trucks.

The utilization of an ASL truck results in less noise than standard rear load trucks, reduces the time required to collect trash and recycling, and increases efficiency. Our ASL drivers are instructed to not leave the cab of the truck to collect large items or items that are not in a toter.

Starting June 1, 2019, we will begin to enforce this rule, and trash outside the toter cans will not be collected. To ensure that we are able to operate at maximum efficiency, we need your help to reach out to the homeowners of your communities to let them know:

- All trash for pickup must be inside their toter can; trash outside the can will not be collected.
- All toters must be placed at the curb, unobstructed, with the handles facing the house.
- "Unobstructed" means that the toter must be 3' from all other toters, cars, mailboxes, etc.

Large items or additional items left at the curb but outside of the toter will not be collected; instead, they will be "stickered" with a notification as to why the items were not collected and what to do to ensure these items get picked up.

We thank you for your continued support, please let us know if you have any questions.

Thank you,

Patriot Disposal